Digital Roadmap 2016-20

EPSOM & EWELL BOROUGH COUNCIL

2016-17 | 2017-18 | 2018/19/20

Q3 | Q4 | Q1 | Q2 | Q3 | Q4

Year End | Year End

Core Infrastructure

- Website: Live; Minorities for Venues
- Mobile Phones: Review; Live; Review; Review
- Flexible Working: Review; Pilot; Live
- Telephones: Upgrade Users; Upgrade Systems
- Office 2016: Pilot; Live
- Office 365: Review; Live
- New Datacentre: Procure; Install; Live
- Upgrade Wyse Boxes: Live
- Upgrade Phone System - Skype: Procure; Pilot; Live
- Mobile Working: Review; Pilot; Live; Link to CRM
- Out of hours Support: Review; Live
- Email archiving: Review; Live

Operational Services

- Flexiroute: Live; Pilot for Minorities; Review Online; Handhelds for Driver
- Mobile Logging System: Review; Pilot; Live; Link to CRM
- Playsafe: Review Options; Live
- Rangers: Review Waste
- Trade Waste: Review Database
- Waste and Recycling: Review Routes; Make Changes; Live; Review
- Transport Systems: Review; Review

Venues and Property

- Smarter Working: Review; Review; Live
- Room Booking: Live; Upgrade
- Playhouse Website: Live; Review
- Phones at Venues: Review; Live
- Online Bookings for Venues: Review; Review; Live
- Estates Management System: Review; Implement

Customer Services

- CRM: Project Board; Review of Requirements; Strategy; Capital Bids; Implement
- Allotments: Review
- Online Direct Debit: Business Case; Capital Bids
- Civic Street - Internet Access: Review; Implement

Parking

- Online Permits: Review; Implement; Live
- Ring Go: Review; Implement; Live
- Handhelds: Live; Upgrades

Revenues and Benefits

- Academy System: End of year; Upgrades; Upgrades; Upgrades; End of year; Upgrades
- Connect: Live
- Document Management: Review; Upgrades; Live
- Transition to Universal Credit: Team Upgrades; Team Upgrades
- Business Improvement District Model: Implement; Live
- Mobile Working: Review Robot
- DD on IMAN
- DWP Links: Upgrades; Upgrades

Org Dev

- iTrent: Transition; Live
- Recruitment Module: Review; Live

Legal & Elections

- Elections: Support; Upgrades
- ModGov: Upgrades; Upgrades
- Case Management System: Review; Implement; Live

Finance

- Financials: End of year; Upgrades; Upgrades; End of year; Upgrades
- Cash Receipting: End of year; Upgrades
- Chip and Pin: Support New; Support New
- PCI - Security: Live; Review; Review; Review; Review
- Purchasing: Review Upgrades; Upgrades; Upgrades
- Asset Management: Review; Upgrades

EH & Housing

- UNIFORM System: Review; Database Upgrade; Online Upgrade; Upgrades
- Abritas: Live; Review; Capital Bid; Live
- Rent Accounting: Review
- Mobile Working: Review Robot

Place Development

- Mobile Working: Review Robot
- UNIFORM System: Review; Database Upgrade; Online Upgrade; Upgrades
- Polygon Capture: Review; Implement
- Digitise Microfiche: Review; Implement
- Centralised Scanning: Review; Implement
- Pre Application Process: Review; Implement